

Interview Questions

1. Describe your process of determining when to check if the door was locked, and when to move on to the next scenario?
2. To what extent did you trust that the smart lock system to perform its job reliably throughout the simulation? Why?
3. What were the major factors that impacted your level of trust in the system?
4. How does the gender of the voice (male/female) affect your decision-making, if at all?
5. How does the location (home/office) of this system affect your decision-making, if at all?
6. To what extent could you imagine yourself having a smart door in real life?
7. Are you familiar with using smart home devices, if so, which ones, and how long you have been using them?